

# HOW “THE REGULARS” CARD WORKS

## Accruing Points

- For Hot Drinks only
- Points earned is 10% of the cost of chosen hot drink
- Eg. \$5.80 Latte = 58 Points

## Using Points/Redemption

- 1 Point = 1 cent
- Eg. 58 Points = 58 cents
- Or in simple terms = you get a free coffee of the same amount after buying 10 cups
- Points can be used for any item in the cafe

## Upon Registration

Cards are preloaded with 500 points which is equal to \$5.00

## Changing a Damaged Old Card

- The customer can get a new card from their preferred store.
- The customer should email the Head Office through our [contact page](#) enquiry form stating the old card number and new card number. This is for us to delete the old card number and replace it with the new card number. Your account balance details will not be affected.
- The preloaded points do not get applied to the old card. We are only replacing the physical card with a new number.

For any other loyalty card issues - please send your enquiry using the [contact page](#) with your details and your E-card number.